

FQSP-006.02	Title: Customer Satisfaction Survey	Page 1 of 1
Quality Systems Procedure Form	Effective Date: 01JUN13	Revision 06
Reference: QSP-006 Customer Complaint Procedure		MASTER FILE

Customer	Date	Phone	Email
Person Completing Survey		Title	

Instructions: On a scale of **one-five**:

- 1. Unacceptable 2. Marginal 3. Average 4. Above Average 5. Superior**

Please indicate the "score" based upon your experience with the services provided by A&P Calibrations for the "Issue" as listed. Total possible: **Ten (10)**.

Issue	Score
Technicians: Promptness/Courtesy/Skill/Knowledge/Preparedness/Neatness/Appearance/Equipment-Process/Familiarity Adherence to Your Procedures: cGMP/Product Handling/Documentation Accuracy/OOT Advisement/Checking Out with You	
Please rate your overall satisfaction with A&P Calibrations	
Would you recommend A&P Calibrations to others?	Y / N

COMMENTS: _____



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